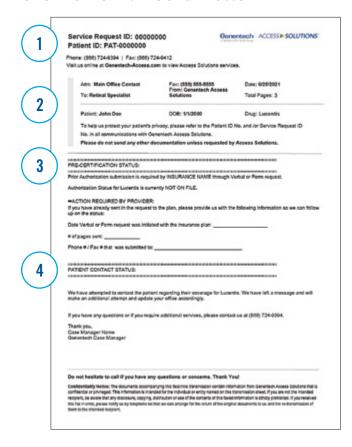
# Understanding the Benefits Investigation Report From Genentech Ophthalmology Access Solutions



Your Case Manager can conduct a benefits investigation (BI) to help you determine your patient's health insurance plan coverage. The results of the BI are provided in a BI Report, which can be faxed to your office or viewed via My Patient Solutions® for Health Care Practices, our online patient management tool.

- The information on the documents accompanying this BI Report is confidential. It is intended only for the individual or entity named on this BI Report
- More details can be found on the subsequent page(s) of the BI Report

#### Overview of Fax Cover Letter



- 1 Service Request ID
  Identifies the Genentech Ophthalmology
  Access Solutions case or action.
  Multiple Case ID numbers may apply
  for a given patient
- Patient Information
  Provides information for whom the BI Report has been prepared, including Patient ID, name, date of birth and their prescription
- Prior Authorization (PA) and Pre-determination Summary
  Identifies whether a PA/pre-determination is required by the health insurance plan for treatment
- 4 Patient Contact Status
  Indicates whether or not Genentech
  has attempted to contact the patient
  and inform them of their Genentech
  ophthalmology drug coverage

The completion and submission of coverage- or reimbursement-related documentation are the responsibility of the patient and health care provider. Genentech makes no representation or guarantee concerning coverage or reimbursement for any service or item.



## **Overview of BI Report**

The BI Report contains information about the payer, product coverage, the plan and how to acquire the ophthalmology product selected on the Prescriber Service Form.

The first page of the BI Report will contain information for your practice to view at a glance.

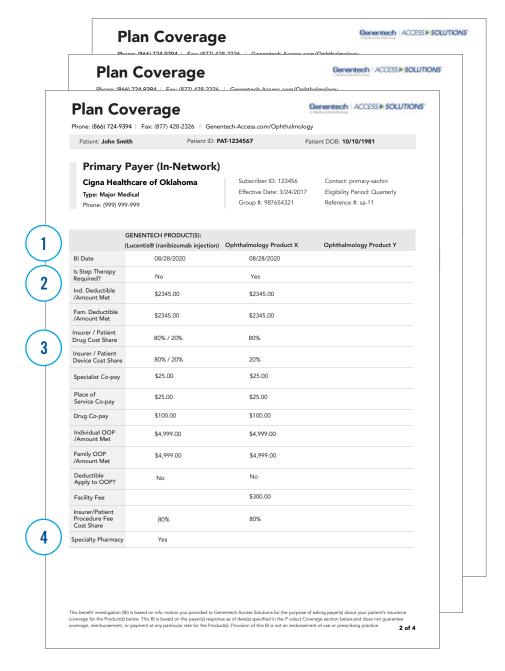


- 1 Demographic Information
  Includes patient-specific
  information, including
  diagnosis codes
- 2 PA and Pre-determination
  Identifies whether a PA/
  pre-determination is required
  by the patient's health
  insurance for treatment
- 3 Benefit Summary
  Summary of all insurers and
  Genentech Ophthalmology
  products submitted for BI,
  including applicable coding
  information
- 4 Payer Coverage Summary
  Summary of coverage
  details for the Genentech
  ophthalmology products and
  insurances requested

### **In-depth Payer Summary**

This section is available for up to 3 payers per BI Report.

The BI Report is adaptive. If a certain field does not pertain to a patient's insurance, the field will not show up on the report.



- 1 Payer Coverage by Product
  Compares coverage for
  selected Genentech
  ophthalmology products
  within each plan
- 2 Step Therapy
  Identifies whether step
  therapy is required for
  the product
- 3 Cost Share
  Shows the details of the plan's coverage, including patient cost-sharing responsibilities (e.g., deductibles, co-pays, co-insurance)
  - This section also shows the patient's individual and family out-of-pocket maximums
- 4 Specialty Pharmacy
  Lets you know if the
  Genentech product can
  be acquired via specialty
  pharmacy (SP). If there is
  a preferred SP, its name
  is listed

#### **Choose How You Want to Connect With Us**

- Visit Genentech-Access.com/Ophthalmology
- Enroll in My Patient Solutions® for Health Care Practices to manage your patients online and connect with a Case Manager via our Secure Messaging portal
- Call a Case Manager at (866) 724-9394